

SPEAKER BIOS NEIASIU 2024

John Sargent, On Behalf of the Coalition Against Insurance Fraud

John Sargent is a Senior Vice President at the Delta Group.

Before joining the Delta Group, he spent 25 years at MetLife where he led the SIU program for 16 years. He began his professional career as a police officer in Massachusetts.

While with MetLife he served in several industry positions to include those at the Coalition Against Insurance Fraud - Treasurer from 2010 – 2015 and then Co-Chair from 2017 until he stepped down in October of 2020. He has also served as Vice Chair of the Board of Governors of the Insurance Fraud Bureau of Massachusetts; past Chairman of the New York Alliance Against Insurance Fraud; and as an advisor to the CEO of the National Insurance Crime Bureau.

John has spoken extensively on the topic of Insurance Fraud and the management of special investigation units throughout the United States, Australia, and Germany. He continues to work closely with the Coalition Against Insurance Fraud and is pleased to represent them at the New England IASIU conference.



Chris McDade, EVP of Business Development with Social Discovery Corp

Chris McDade is the Director of Brand and Business Development and a founding member of Social Discovery. With a career launched in 2004 as an independent risk manager, Chris is actively engaged in the industry as Secretary to the Workers' Compensation (WC) Task Force within the Coalition Against Insurance Fraud. He is a familiar face at IASIU industry events and is always seeking opportunities for collaboration, aiming to elevate industry standards. Chris is passionate about the intersection of investigations, social media, and emerging technologies such as AI and deepfakes. His thought leadership extends to publications like IASIU, SIU Today, and Claims Magazine. Chris is an avid kayaker, dogsled rollerblader, and award-winning BBQ enthusiast. Recognized for his positive thought leadership, he engages with his community as a Freemason and as the founder of #CLEpeach, a service organization with over 2,000 members dedicated to having fun and public space cleanup.



Bruce Jacobs, Behavioral Analysis and Security Consultants, LLC

Bruce Jacobs is a 30-year retired veteran of the Manitowoc Police Department. His career includes: 18 years as an SRO, where he performed thousands of interviews and investigations. He has served for 25 years on the DARE Officers Association Board and nine years as the Crime Prevention Sargeant. He served on the Board of the Manitowoc Country Crime Stoppers and Healthiest Manitowoc County Substance Abuse Prevention Coalition. In addition to his career in law enforcement, Bruce started and owned Advantage Driving School LLC from 2010-2019. Currently Bruce owns and operates Behavioral Analysis and Security Consultants, LLC and is a licensed Private Investigator in Wisconsin. Bruce also has very strong faith. He holds a Bachelor's Degree in Administration of Justice and has specific training and certification in many fields, including, behavioral analysis, statement analysis, micro expressions and interviewing techniques.



Matthew Barr, Senior Data Scientist/NICB

Matthew Barr is a senior data scientist at the National Insurance Crime Bureau (NICB) where he has worked for the past 3 years. At NICB, he has worked on projects ranging from identifying medical providers involved in fraudulent activity based on billing patterns, to identifying criminal networks from NICB's data, to forecasting large-scale trends in insurance crime. As NICB's first data scientist, Matthew has been responsible for expanding the data science program and identifying opportunities to continue to innovate in the data science space to deliver value to NICB's members by detecting criminal activity.

Prior to his employment with NICB, Matthew worked for the FBI for 11 years, most recently as a data scientist for the FBI's Washington Field Office. He received his bachelor's degree from Yale University and holds a Master's Degree in data science from the University of Texas at Austin.



Brendan McLaughlin, P.E., ACTAR at RIMKUS

Brendan McLaughlin holds a Bachelor of Engineering in Mechanical Engineering and is a licensed Professional Engineer in multiple states. He is also an Accredited Accident Reconstructionist through the Accreditation Commission for Traffic Accident Reconstruction (ACTAR #3845) and a Certified Fire and Explosion Investigator through the National Association of Fire Experience. Mr. McLaughlin has investigated hundreds of cases during his more than six years of experience in the forensic engineering world.



Adam Brand, Esq. Brand & Tapply

Adam J. Brand, founder and managing partner of Brand & Tapply, LLC, represents insurance clientele in all phases of first and third-party coverage and litigation. Brand & Tapply, LLC specializes in combating suspect claims nationwide in virtually all lines of insurance. Mr. Brand has extensive trial experience before state and federal courts in complex coverage litigation, automobile, commercial and homeowner fraud and arson cases, as well as medical provider, bad faith and extra-contractual liability matters. Mr. Brand is actively involved in the insurance industry's education efforts and has served as a panelist and lecturer at seminars and conferences sponsored by international, national and local insurance organizations.



Jeffrey G. Rapattoni, Esq. Marshall Dennehey

Jeffrey Rapattoni, Esq. joined Marshall Dennehey in 2008 and serves as Chair of the firm's PIP Litigation Practice Group, Co-chair of the firm's Fraud/Special Investigation Practice Group and is a member of the Board of Directors. He focuses his practice on insurance fraud, bad faith and SIU related matters working with carriers both in the US and internationally.

For over 20 years, Jeffrey has litigated insurance fraud and fraud-related matters on a national level. He acts as coordinating counsel to several insurance companies and helps clients develop strategies for defending complex litigation related to medical provider fraud, PIP and other emerging insurance issues. In addition, Jeffrey frequently consults with insurance carriers across the country to help integrate internal analytical platforms, create risk management protocol and conduct fraud-related investigations.



Timothy W. Tapply, Esq. Brand & Tapply, LLC

Timothy W. Tapply, founder and managing partner of Brand & Tapply, LLC, represents insurance clientele in all phases of first and third-party coverage and litigation. Brand & Tapply, LLC specializes in combating suspect claims throughout the United States in virtually all lines of insurance. Mr. Tapply has trial experience before state and federal courts in complex coverage litigation, automobile, commercial and homeowner fraud and arson cases, as well as medical provider, bad faith and extra-contractual liability matters. Mr. Tapply is actively involved in the insurance industry's education efforts and has served as a panelist and lecturer at seminars and conferences sponsored by international, national and local insurance organizations.



Kevin Rawlins, Director of Customer Success, Verisk

Kevin Rawlins, Director of Customer Success. Kevin is the customer success leader for Verisk's anti-fraud team, responsible for listening to the fraud community and driving user thinking into ClaimSearch's DNA. His team works closely with the claims community to understand its needs. Outside of work, Kevin enjoys playing golf and spending time on the beach with his family. He was born and raised in Philadelphia, Pennsylvania and lives in West Chester, Pennsylvania.



Matthew Anderson, President and Founder of AIC Companies

Matthew Anderson is the visionary President and Founder of AIC Companies, LLC, revolutionizing the landscape of Surveillance and Investigative Services within the claims industry. In 2014, he boldly established this investigative firm, driven by an innovative approach to address the evolving challenges in the field. A proud graduate of Rutgers University, The State University of New Jersey, Matthew earned his stripes in Criminal Justice and Investigative Practices. His journey into the investigative industry commenced in 2005 as a Field Investigator, focusing on probing potentially fraudulent workers' compensation claims. Over the next decade, Matthew's ascent was remarkable, progressing from a dedicated field investigator to assuming pivotal roles such as Lead SIU Administrator and, ultimately, Director of Operations. Now at the helm of AIC Companies, LLC, Matthew spearheads the entire operation, steering the company with a passion for pioneering solutions. Recognizing the need for innovation in an industry marked by stagnation, he is committed to introducing groundbreaking approaches that redefine standard investigative practices. Under his leadership, AIC Companies, LLC boasts an exceptional All-Star Team of investigators, propelling the firm into a future characterized by excellence and innovation.



Matt Anderson

Adam Fraser, Vice President AIC Companies

With close to 20 years of unwavering dedication to the investigative realm, Adam Fraser epitomizes excellence, commitment, and professionalism in Surveillance & SIU Services. Embarking on his journey as a Field Investigator in 2004, Adam swiftly emerged as a formidable force in Upstate New York, leaving an indelible mark on the claims landscape. As his reputation burgeoned, Adam transitioned seamlessly into the role of a full-time SIU Examiner, distinguishing himself as a preeminent expert in data excavations. His adept handling of complex investigative tasks cemented his status as a trusted authority in the field. In 2021, Adam embarked on a new chapter in his career by joining AIC Companies, LLC as the Operations Manager. Here, he capitalized on his wealth of experience and fervent commitment to pioneering customer-focused investigative solutions. Under his stewardship, AIC Companies has soared to unprecedented heights, establishing itself as a frontrunner in fraud investigations. Adam Fraser's trajectory in the industry is one marked by innovation, excellence, and unwavering dedication. As he continues to spearhead transformative initiatives, his influence is destined to leave an enduring legacy in the realm of investigative services. Watch this space as Mr. Fraser continues to redefine the industry landscape.



Brian White, Director of Sales & Marketing Lemieux & Associates

Brian White is currently the Director of Sales & Marketing as well as Corporate Trainer at Lemieux & Associates. Brian graduated from Indiana University of Pennsylvania, in 1995, with a B.S. in Criminology, a B.A. in Psychology, an associates degree in criminal justice and an associates in Speech/Communication. While attending IUP, he started working for the Ocean City, NJ police department as a patrol officer. Brian also moved into a security specialist role with Caesars in Atlantic City, NJ after graduation. In 1996, Brian started working with a national investigative company, (Facticon Inc.), where he held 7 positions including (investigator, field training supervisor, operations manager, account manager & account executive) until 2002 when he joined Litigation Solutions LLC. Brian held 6 positions through promotions with LSI (including sales manager, training supervisor, VP of sales, and Director of sales), before moving into a Senior Vice President role with ISG through acquisition. After 28 combined years, he joined Lemieux & Associates to oversee their Canvas and Record Retrieval department as Senior Manager. In January of 2024, Brian was promoted to his current position within L&A where his knowledge & expertise continues to help the company grow. Brian has over 29 years in the law enforcement, investigative and insurance industry while continuing to expand his knowledge within these fields.



Chuck Forsaith, Vice President-Healthcare Distribution Alliance, Pharmaceutical Cargo Security Coalition

Chuck Forsaith has been involved in the supply chain security discipline for more than 23 years. He joined the Healthcare Distribution Alliance in November of 2017, where he now serves as a Vice President in charge of the HDA's "Pharmaceutical Cargo Security Coalition." The PCSC, which consists of over 2,000 individuals from a wide variety of disciplines, monitors the security of pharmaceutical goods in both transit and storage - all over the world. Primarily (but not exclusively) focused on the pharma industry, the PCSC provides useful insights for anyone interested in supply chain security. A sought-after subject matter expert/public speaker, Chuck has lectured in the disciplines of Supply Chain and Site Security for such organizations as the Department of Justice, the Federal Bureau of Investigation, the Department of Homeland Security, the Central Intelligence Agency, and the United States, Mexico, and Australia's Customs Agencies. He has authored or been featured in informative articles in the following media sources: New York Times, Wall Street Journal, Washington Post, Business Week, both the UK's London Times and Financial Times, CNN, and MSNBC. He can be reached at cforsaith@hda.org



Luke Miedzybrodzki, Sr. Claims Investigator, Zurich Canada

Luke Miedzybrodzki joined Zurich in June 2021. Prior to joining Zurich, Luke worked at Economical Insurance in their SIU. Luke is a retired Hamilton Police Officer where he worked Patrol, on the ACTION Team, Bail Compliance and as a Det/Cst in the Break & Enter, Auto, Robbery Unit (BEAR). In September 2022, Luke became only the third Certified Insurance Fraud Investigator in Canada ever.



Erin Bracken, ZCIS Investigator, Zurich

Erin Bracken, CFE, AIC is a ZCIS (Zurich Claims Investigative Services) Investigator with Zurich North America Claims. She obtained a Master's Degree in Criminal Justice from Northeastern University in 2003. After working as a private investigator, she began her career in the insurance industry in 2004. Over the years, she has held positions as a claims case handler, senior corporate compliance investigator and field investigator. Erin was previously a Director with New England IASIU before becoming Vice President, and now President.



Patrick Kelahan, Senior Building Consultant

Mr. Kelahan serves as Building and Insurance Consultant for H2M architects + engineering, a Long Island, NY firm recognized as a regional expert in public sector, commercial, firematics, and forensic engineering. In this role Patrick serves as an insurance carrier subject matter expert for the firm, advising and interacting with staff in ensuring carrier needs are met. Additionally, Patrick is charged with observing and anticipating 'what comes next' in the insurance carrier world.

As a passionate follower of the global insurance innovation initiatives, Pat interacts with the industry as the 'Insurance Elephant.' He has initiated a start-up firm known as the Ten C's Project pursuing parametric options for pandemics and other systemic risks.



Gabriel Lebak, BSME/ARCCA

Mr. Lebak is an accident reconstructionist specializing in the reconstruction of motor vehicle, pedestrian, and bicycle collisions. He has training and experience in constructing scene diagrams and drawings using computer aided design software, is certified as a Bosch Crash Data Retrieval (CDR) Tool Technician and is experienced in documenting evidence utilizing three-dimensional laser scanning. Mr. Lebak is a certified pilot of Unmanned Aircraft Systems (UAS) by the Federal Aviation Administration. He is experienced in the documentation of accident scenes with aerial photographs and video, and the utilization of aerial photogrammetry in accident reconstruction. He is a researcher in the field of accident reconstruction, whose peer-reviewed work has been published by the Society of Automotive Engineers (SAE). Mr. Lebak earned his Bachelor of Science in Mechanical Engineering at Drexel University.



Francis X. (Frank) Sztuk, Senior Vice President/Investigative Services, Delta Group

Frank is the Senior Vice President/Investigative Services for the Delta Group. His fraud fighting career began in 1972 as a police officer in NJ. He came to Delta after a rewarding 36-year career with the Hanover Insurance Company, where he developed the Special Investigation Unit Program. He retired as the National SIU Strategist, responsible for oversight of one of the leading anti-fraud programs in the industry. Frank has served on many boards and councils in his career, most notable being a past-Chair of the Massachusetts Insurance Fraud Bureau Governing Board. He is also a former Chair of the national Coalition Against Insurance Fraud, and still retains an advisory seat on the executive committee of CAIF. He is a past Chair of the NY Alliance Against Insurance Fraud, where he continues to chair the Public Outreach Committee. He sat on the NJ Insurance Commissioner's Fraud Advisory Board and the NJ Insurance Council Anti-Fraud Committee. He has lectured both nationally and internationally on the subject of insurance fraud and continues to present at various programs such as the ISO/NICB Insurance Fraud Management Conference, the IASIU annual fraud conference in addition to numerous local, state and national anti-fraud programs.



Daniel K. Rutherford, Director, Claims & Risk Management ONE80 Intermediaries, Marine Division

Mr. Rutherford is Director of Claims and Risk Management for One80 Intermediaries, Marine Division. One80 Marine is a specialty marine insurance program company with over 25 years of in-house underwriting experience. One80 Marine's core business segments include Recreational Marine, Inland Marine, Charter and Brown Water Marine, and Ocean Marine. He is based out of the Manchester, NH office.

Dan has been engaged in the business of marine claims investigation and adjusting since 1982. He was President and Principal Investigator of Ocean Marine Specialties, Inc., a Marine Claims Investigation and Loss Control firm based out of Cape May, NJ. He is a New Hampshire State Police licensed Private Investigator and Ocean Marine Adjuster and holds the designation of Certified Marine Investigator awarded by the International Association of Marine Investigators. He has handled over 10,000 field assignments and recovered over twenty million dollars (\$22,000,000.00) in stolen vessels and property for over 30 marine underwriters (he stopped counting years ago). He holds a resident adjuster's license in New Hampshire and non-resident licenses throughout the United States. He serves on the Governors NH Insurance CE Counsel.

Dan is a recognized expert in Marine Investigation, Marine Accident Reconstruction, Vessel Identification, Marine Surveying, Vessel Valuation and Marine Related Forensic Evidence Collection and has been qualified through the federal court level. He is a three-time recipient of the "IAMI Investigator of the Year Award". His case file experience includes several high-profile criminal theft and fraud cases, marine vessel accident reconstruction cases, fire origin and cause investigation as well as commercial and private lines marine claims investigation. For over 25 years, he served on the BOAT/U.S. Catastrophe team as one of the senior members handling first response and salvage operations. He has been dispatched to 24 hurricane zones and has spent well over 1,000 days on hurricane field assignments.

Dan's teaching and lecturing engagements include the American Boat and Yacht Council (ABYC), International Boat Builders Exhibition (IBEX), Docks Expo, and the International Association of Marine Investigators (IAMI) where he also served on the IAMI Executive Board and is CMI Committee Chairman Emeritus. In addition to his marine related activities, while residing in NJ, he served with the New Jersey State Police, Department of Homeland Security as an Emergency Management Coordinator.

Dan and his wife Dianne now reside in Hillsborough, NH.



Shauna L. Sullivan, Esq. King, Tilden & McEttirick & Brink, PC (KTM)

Ms. Sullivan is a shareholder with King, Tilden, McEttirick & Brink, P.C. (“KTM”) She is a graduate of the University of Vermont where she received her Bachelor of Science Degree. She later obtained her law degree from New England Law in Boston, MA. Throughout her tenure with KTM, Ms. Sullivan has been a member of the firm’s Complex Business Litigation Group which investigates, develops, and litigates insurance fraud and abuse actions. She is currently admitted to practice in several state and federal jurisdictions, including Massachusetts, Michigan, New York, and New Jersey. Ms. Sullivan’s practice focuses on insurance defense litigation, insurance fraud matters and civil RICO law. Ms. Sullivan has been asked to lecture on a variety of topics related to No-Fault, and affirmative recovery actions throughout the country. Ms. Sullivan has been a regular lecturer for NEIASIU and NEAIFI.



Hugh C.M. Brady, Esq. King, Tilden, McEttrick & Brink, PC (KTM)

Mr. Brady is a shareholder with King, Tilden, McEttrick & Brink, P.C. (“KTM”) He is a graduate of the College of the Holy Cross in Worcester, MA. He later obtained his law degree from Suffolk University Law School in Boston, MA. Along with his colleague, Shauna Sullivan, Mr. Brady supervises a team of attorneys in the firm’s Complex Business Litigation Group which investigates, develops, and litigates insurance fraud and abuse actions. Mr. Brady is currently admitted to practice in several state and federal jurisdictions, including Massachusetts and New York, and has consulted on and litigated cases in multiple jurisdictions across the United States. His courtroom experience includes: RICO actions, False Claims Act cases, fraud, embezzlement, bankruptcy, commercial litigation, declaratory judgment actions, shareholder disputes, complex contract disputes, insurance defense, insurance coverage, No-Fault litigation, and consumer protection actions. Mr. Brady is also a regular speaker at local and national insurance conferences.



Paul Mullin, Senior Principle Consultant, Envista Forensics

Paul Mullin is an electrical engineer with over 30 years of diverse multi-disciplinary experience in the HVAC, consumer electronics and marine industries. During that time, Mr. Mullin has been involved in a wide variety of engineering processes from research and development, instrument development, design and integration of hardware and software-based test equipment, manufacturing processes and design for manufacturing, new product development, sustaining product support, warranty returns and FMEA analysis, PLC programming and field service

engineering. During the last 15 years of his career, he has been conducting forensic investigations at Envista. Paul is licensed as a professional engineer in eight states and was appointed to the New Hampshire State Board of Professional Engineers. He is also certified as a fire investigator through the National Association of Fire Investigators and routinely investigates electrical failures where a fire has occurred. Mr. Mullin is a senior lecturer at Manchester Community College in Manchester, NH and teaches courses in the National Electric Code and in Renewable Energy Systems.



John P. Gilewicz, Senior Principle Engineer, EFI Global, Inc.

John P. Gilewicz is a licensed Professional Engineer in a dozen states across the country including all of New England, with more than 30 years' experience. For more than a decade, he has investigated as many as one hundred Slip and Fall claims across the eastern United States involving everything from minor injuries to fatalities. He has provided Expert Witness testimony on numerous cases. He is a certified tribometrist, and a Certified Walkway Specialist.



Sean Kelley, Lead Investigator of the Provider Unit, Insurance Fraud Bureau of Massachusetts

Sean Kelley is the Lead Investigator of the Provider Fraud Unit at the Insurance Fraud Bureau of Massachusetts (IFB). Sean started with the IFB in 2006 and has worked within the Provider Fraud Unit since 2009. Prior to joining the IFB, Sean earned a Bachelor of Science Degree in Criminal Justice from Westfield State University. He began his career working as a private investigator and gained valuable experience conducting various civil investigations with a focus on workers' compensation fraud. As a member of the IFB's Provider Fraud Unit, Sean has been involved with several successful health care fraud prosecutions on the federal, state, and local levels and has served as a Task Force Officer with the Federal Bureau of Investigation (Boston Division), Health Care Fraud Squad. He is a member of the National Association of Certified Fraud Examiners.

Christopher Borelli, Borelli Collision Analysis

Christopher Borelli is a Mechanical Engineer and an ACTAR-accredited Accident Reconstructionist. He is the owner of Borelli Collision Analysis LLC and has been reconstructing collisions and analyzing questionable damage for 30 years. Mr. Borelli provides damage analysis training seminars for appraisers, claim representatives, and SIU personnel. He has provided expert testimony for trials and arbitrations in Massachusetts, Rhode Island, and Connecticut.

Scott Blanchette, SIU Claim Analyst Allstate

Scott Blanchette started as a collision analyst and repair technician from 1984 to 1995. He then became a field appraisal technician responsible for analyzing, appraising, and negotiating vehicle damage repair for Allstate Insurance. Mr. Blanchette also served as a reserve police officer from 1992 to 1999. He is currently a dedicated SIU claim analyst with Allstate Insurance working loss damage analysis and consistency.