

SPEAKER BIOS NEIASIU 2026

Kevin Gallagher, Regional Director NICB

Mr. Gallagher is the Director of Operations for the Northeast Region where he is responsible for NICB investigative activities, staffing and programs in seven Northeast states.

Prior to being appointed to his current position in 2013, Mr. Gallagher served as a supervisory special agent and the lead agent in charge of the NICB's New York Major Medical Fraud Task Force, which is comprised of NICB special agents and insurance industry special investigators. He has supervised medical provider fraud investigations under the New York State no-fault statute, as well as investigations on staged and caused accident rings, auto theft and enhanced damage rings.

Before joining NICB in 2003, Mr. Gallagher served for 20 years with the New York City Police Department in various roles. Mr. Gallagher retired as a supervisor in the Organized Crime Control Bureau, Auto Crime Division, where he utilized his extensive experience in investigating organized criminal enterprises related to auto crime and insurance fraud.

Mr. Gallagher serves on several Boards including the New York State Division of Criminal Justice Services Motor Vehicle Theft & Insurance Fraud Prevention Board, New York Anti-Car Theft & Fraud Association and the New York Alliance Against Insurance Fraud. Mr. Gallagher has presented at and organized numerous insurance seminars and conferences.

Mr. Gallagher earned a Bachelor of Science Degree in Criminal Justice from the State University of New York and a Master's Degree in Criminal Justice and Fraud Management from Colorado State University, Global Campus.



John W. Chapman, Esq. Kelly & Chapman

John W. Chapman has practiced law in Maine since 1980. After clerkship with Superior Chief Justice Daniel Wathen, Mr. Chapman began private practice with Richardson, Tyler & Troubh. He has been a principal in Kelly & Chapman for thirty years.

Mr. Chapman is admitted to practice before the Maine Courts, Social Security Administration, OWCP, ATFE, United States District Court, United States First Circuit Court of Appeals, and the United States Supreme Court. His firm, Kelly & Chapman, has been preferred counsel to Maine Employers Mutual Insurance Company since 1995. He has directed investigations for litigation, criminal justice and labor relations for numerous insurance carriers, unions and employers. He represents, either directly or through the Fraternal Order of Police, the Patrol Deputy Associations of fourteen of Maine's sixteen counties. He teaches at Maine's Criminal Justice Academy and reviews Maine Law Enforcement use of deadly force as part of Maine's dedicated review panel.

Mr. Chapman's litigation practice primarily includes labor and employment law, and public sector "union side" representation of first responders, law enforcement and US Border Patrol agents in Maine. His practice is divided by public sector 'employee' and private sector 'employer' focus.



David Davich, VP of SIU Business Development

With 19 Years at GEICO Insurance, David has extensive experience in claims handling and special investigations. He spent the first three years of his career managing 1st and 3rd party liability claims before transitioning into the Special Investigations Unit (SIU), where he dedicated 16 years to detecting fraud. For the past decade, David has led SIU operations, overseen complex investigations and ensuring compliance with the best industry practices. His expertise extends beyond GEICO, as he previously served as a Director on the IASIU Board of Directors, contributing to industry standards and fraud prevention initiatives. David holds the CIFI and SCLA designations, demonstrating his commitment to professional excellence and ethical investigations in the insurance industry.



Garrett Boeckeler, SIU Director, Becker & Company

Garrett joined Becker & Company in June 2025 as Director, bringing with him 28 years of extensive experience in insurance fraud investigation. A highly credentialed professional, he is a Certified Fire Investigator, Drone Pilot, and Certified Insurance Fraud Investigator, with a deep understanding across all lines of the P&C industry. His leadership is well-established through his previous role as Vice President of the Wisconsin Chapter of the International Association of Special Investigation Units and his past presidency of the Anti-Vehicle Crime Association of Wisconsin.



Jason Fiack, Senior Account Executive, Digital Recognition Network

Jason has over 10 years' experience in the insurance industry, starting as a broker and then transitioning to policy renewals and underwriting in the commercial E&O world. As a Senior Account Executive with DNR for the past 7 years, Jason has been working closely with insurance companies and NICB to combat fraud and assist in recovering stolen vehicles with the help of DRN's LPR camera data.



Melissa Jones, Investigator, Special Investigations Unit, Crum & Forster

Melissa Jones is an Investigator for Crum & Forster, a leading national property, casualty and accident & health insurer with a large, diversified specialty platform. Melissa specializes in social media analysis, open-source intelligence (OSINT), and background investigations. She is a frequent presenter, sharing practical tips and techniques for uncovering publicly accessible information online. Melissa is active on social media as @OSINTMillennial, where she shares insights and resources related to OSINT and investigative work. She is proud to serve on the board of directors for the New Jersey Special Investigators Association. Currently, Melissa is pursuing her second master's degree in social data science at Arizona State University, having previously earned a master's in criminal justice from ASU in 2020. She holds a bachelor's degree in psychology with a minor in Sociology from Ramapo College. Outside of her professional pursuits, Melissa is deeply involved in the ball hockey community. She competes internationally for Team North America and Team USA Elite and has held prior leadership roles including Commissioner of the Women's Tier for the National Ball Hockey League and Assistant General Manager of the gold and silver medal-winning Women's USA Ball Hockey Master's Teams.



Jason Schweigert, Vice President, Forensic Accounting, EFI Global

Jason Schweigert leads EFI Global's Forensic Accounting group. With more than two decades of specialized experience, he advises insurers, legal teams, and corporate clients on complex financial damage, lost profits, business interruption, and other forensic accounting matters.

Jason has directed hundreds of engagements involving economic loss measurement, financial investigations, and litigation support across diverse industries, including healthcare, hospitality, manufacturing, energy, construction, real estate, and retail. His work has supported claims ranging from modest losses to exposures exceeding \$750 million.

From January 2021 through February 2022, Jason led a global, multidisciplinary team that evaluated COVID-19 business interruption claims for a major U.K. insurer and coordinated technical analyses across teams in the U.S., U.K., and Australia.

He holds an MBA in Accounting from Montclair State University and a Bachelor of Science in Economic Crime Investigation from Utica College. Jason is a New Jersey licensed CPA and an active member of both the New Jersey Society of CPAs and the AICPA.



Timothy W. Tapply, Esq. Brand & Tapply, LLC

Timothy W. Tapply, founder and managing partner of Brand & Tapply, LLC, represents insurance clientele in all phases of first and third-party coverage and litigation. Brand & Tapply, LLC specializes in combating suspect claims throughout the United States in virtually all lines of insurance. Mr. Tapply has trial experience before state and federal courts in complex coverage litigation, automobile, commercial and homeowner fraud and arson cases, as well as medical provider, bad faith and extra-contractual liability matters. Mr. Tapply is actively involved in the insurance industry's education efforts and has served as a panelist and lecturer at seminars and conferences sponsored by international, national and local insurance organizations.



Steven Jones, National Account Executive-CARFAX

Steven Jones joined CARFAX in 2021, bringing with him over 25 years of experience in auto claims operations, business-process outsourcing, consultative technology sales, enterprise business development, and account management. As a Strategic Claims Solutions Consultant, he works with auto insurance carriers to maximize the value and benefits of the CARFAX brand, data, product, and partnerships during the claim's lifecycle. Steven is a graduate of Illinois State University with a Bachelor of Science in Criminal Justice who lives and works out of St. Charles, Illinois.



Robert Reynolds, Vice President Client Engagement, Ethos

Bob Reynolds is a seasoned insurance and risk services professional with over two decades of leadership experience in investigative operations. Currently serving as Vice President of Client Engagement at Ethos Risk Services, Bob is responsible for maintaining quality control for P&C clients with a strong focus on client relationships, compliance, contracting, and adherence to customer-directed initiatives. The role also includes oversight of quality metrics and investigative operations.

Prior to joining Ethos, Bob served as President of Summit Investigation, Inc. for more than 20 years, overseeing daily operations across 20 states. Under his leadership, Summit specialized in insurance investigations for both public and private sector clients. Responsibilities included marketing, business development, staffing, policy implementation, and direct involvement in investigative activities such as surveillance, report preparation, and participation in administrative hearings and legal proceedings.

Bob holds an M.B.A. and a B.S. in Business Management from Fitchburg State College.



Dennis Lyons, President S.D. Lyons, Inc.

Dennis Lyons is the founder and President of S.D. Lyons, Inc. since 1990. Mr. Lyons and his team of experts have investigated and reported on thousands of vehicle collisions, vehicle fires, vehicle thefts and vandalisms, and mechanical-electronic failure issues in all types of on-road and off-road vehicles and equipment. He has been a vehicle fire instructor at the Massachusetts Fire Academy, Connecticut Fire Academy, regional fire associations, and lectured around the country on vehicle fire origin and cause for over 20 years. He has been qualified in court as a vehicle fire expert.



James Collins, Ph. D. ARCCA

Dr. Collins is a Materials Science and Engineering expert for ARCCA, LLC. Dr. Collins received a Ph.D. and M.S. degree in Materials Science and Engineering from the Pennsylvania State University. His research focus was fatigue and fracture of metallic films and damage evolution in composite laminates. Dr. Collins has extensive knowledge and experience with mechanics of materials, mechanical deformation, fatigue, and thermomechanical effects on mechanical properties from his background in mechanical testing and investigation.

As the Research Engineer for the Mechanical Properties Characterization Facility and Lab Manager of the Paper Physics Laboratory at Georgia Institute of Technology, Dr. Collins applied his expertise for fundamental and investigative research of materials as well as qualification material and design of experiments. He applied his knowledge to conduct research programs for companies and government agencies including Boeing, Siemens Energy, Pratt & Whitney, Department of Energy, Department of Defense, and National Science Foundation.

Dr. Collins operated and maintained all laboratory equipment including: twelve servo hydraulic test frames, four electromechanical test frames, four creep frames, furnaces, induction heaters, auxiliary sensors and accessories. Accessories included mechanical and optical extensometers, signal amplifiers, induction coils, PLCs, and power supplies for electro potential drop measurements for crack growth investigation. Dr. Collins incorporated his expertise in digital image correlation to expand the scope of deformation investigation and analysis, particularly for additive manufactured materials from lattice structures to metallic alloys and textiles as well.

Dr. Collins applies his knowledge of materials science and engineering to relate processing, properties, defects, and structure to the mechanical properties and performance of engineering materials. His materials science background covers metals, ceramics, polymers, and composites. The material that a part, component, or equipment is made from informs how it deforms, generates and propagates damage, and degrades. Investigation and evaluation of the material reveals its history and relationship with its environment and past use and service.



Joseph A. Nett, Senior Associate, Brand & Tapply

Joseph A. Nett, a senior associate at Brand & Tapply, LLC, has represented insurance clientele in all phases of first and third-party coverage and litigation for the past ten years. At Brand & Tapply, LLC, Joseph specializes in combating suspect claims throughout the United States in virtually all lines of insurance. Joseph has extensive experience in complex coverage litigation, automobile, commercial and homeowner fraud and arson cases, as well as medical provider, bad faith and extra-contractual liability matters. Joseph is actively involved in the insurance industry's education efforts and has conducted multiple presentations/trainings for insurers.

Joseph graduated from Boston College Law School in 2012 and received a bachelor's degree in English and History from the College of the Holy Cross in 2009. Joseph is licensed to practice law in Massachusetts, New York and North Carolina.

Mike Merolli, Forensic Expert, Aperture

Mike Merolli has a Bachelor of Science degree in Electrical Engineering from the University of Massachusetts and completed courses at IPTM and Northwestern Center for Public Safety. He is ACTAR Accredited and a Certified Police Crash Reconstruction Specialist through the Illinois Law Enforcement Training and Standards Board. Mike spent the last 30 years investigating and reconstructing auto crashes for the Central Massachusetts Law Enforcement Council and MAPFRE Insurance, where he was their Special Investigative Unit (SIU) Accident Reconstructionist. Mike taught, assisted, and advised Police crash reconstruction teams in Massachusetts, New Hampshire, and Rhode Island. He was also a Bosch CDR Tool Beta Tester for several years before being recruited by Tesla Motors to become a Senior Incident Investigator for Product Liability, investigating all types of Tesla vehicle incidents.



Francis X. (Frank) Sztuk, Senior Vice President/Investigative Services, Delta Group

Frank is the Senior Vice President/Investigative Services for the Delta Group. His fraud fighting career began in 1972 as a police officer in NJ. He came to Delta after a rewarding 36-year career with the Hanover Insurance Company, where he developed the Special Investigation Unit Program. He retired as the National SIU Strategist, responsible for oversight of one of the leading anti-fraud programs in the industry. Frank has served on many boards and councils in his career, most notable being a past-Chair of the Massachusetts Insurance Fraud Bureau Governing Board. He is also a former Chair of the national Coalition Against Insurance Fraud, and still retains an advisory seat on the executive committee of CAIF. He is a past Chair of the NY Alliance Against Insurance Fraud, where he continues to chair the Public Outreach Committee. He sat on the NJ Insurance Commissioner's Fraud Advisory Board and the NJ Insurance Council Anti-Fraud Committee. He has lectured both nationally and internationally on the subject of insurance fraud and continues to present at various programs such as the ISO/NICB Insurance Fraud Management Conference, the IASIU annual fraud conference in addition to numerous local, state and national anti-fraud programs.



Hugh C.M. Brady, Esq. King, Tilden, McEttrick & Brink, PC (KTM)

Mr. Brady is a shareholder with King, Tilden, McEttrick & Brink, P.C. (“KTM”) He is a graduate of the College of the Holy Cross in Worcester, MA. He later obtained his law degree from Suffolk University Law School in Boston, MA. Along with his colleague, Mr. McInnis, Mr. Brady supervises a team of attorneys in the firm’s Complex Business Litigation Group which investigates, develops, and litigates insurance fraud and abuse actions all over the country. Mr. Brady is currently admitted to practice in several state and federal jurisdictions, including Massachusetts and New York, and has consulted on and litigated cases in multiple jurisdictions across the United States. His courtroom experience includes: RICO actions, False Claims Act cases, fraud, embezzlement, bankruptcy, commercial litigation, declaratory judgment actions, shareholder disputes, complex contract disputes, insurance defense, insurance coverage, No-Fault litigation, and consumer protection actions. Mr. Brady is also a regular speaker at local and national insurance conferences, but his favorite conference at which to present is the annual NEIASIU meeting.



Brian White, Director of Sales & Marketing/Corporate Trainer, Lemieux & Associates

Brian White is the Director of Sales & Marketing & Corporate Trainer at Lemieux & Associates. Brian graduated from Indiana University of Pennsylvania, in 1995, with a B.S. in Criminology, a B.A. in Psychology, an associates in Criminal Justice and an associates in Speech/Communication. While attending IUP, he started working for the Ocean City NJ police department as a patrol office. Brian also moved into a security specialist role with Caesars in Atlantic City NJ, after graduation.

In 1996 Brian started working with a National investigative company (Facticon Inc.) where he held 7 positions including (investigator, field training supervisor, operations manager, account manager & account executive) until 2002 when he joined the Litigation Solutions LLC. Brian held 6 positions through promotions with LSI (including sales manager, training supervisor, VP of sales, and Director of sales), before moving into a Senior Vice President role with ISG through acquisition.

After 28 combined years, he joined Lemieux & Associates to oversee their Canvas and Record Retrieval depart as Senior Manager. In January of 2024, Brian was promoted to his current position within L&A where his knowledge & expertise continues to help the company grow.

Brian has over 32 years in the Law Enforcement, Investigative, and Insurance industry, while continuing to expand his knowledge within these fields.



Kevin Richard, Senior Investigator, Provider Fraud Unit, IFB

Kevin Richard is a Senior Criminal Investigator with the Insurance Fraud Bureau of Massachusetts (IFB), currently assigned to the Provider Fraud Unit. With over 22 years of service at the IFB, Mr. Richard has played a critical role in the investigation and prosecution of complex insurance fraud cases, with a particular focus on healthcare and provider fraud. His work has included extensive collaboration with local, state, and federal law enforcement agencies as part of specialized task forces and working groups focused on identifying and dismantling sophisticated fraud operations. Prior to joining the IFB, Kevin spent more than 14 years in the private sector as a fraud investigator for several commercial automobile insurance carriers, bringing a deep understanding of insurance operations and fraud detection to his public-sector role. Collectively Kevin has accumulated over 36 years of combined experience investigating common to complex insurance fraud schemes. Mr. Richard has been a featured speaker at numerous professional conferences and training events, including the National Health Care Anti-Fraud Association (NHCAA) Annual Training Conference, the New England Chapter of the International Association of Special Investigation Units (NEIASIU), the New England Association of Insurance Fraud Investigators (NEAIFI), and multiple IFB-sponsored training seminars. He has also presented to the Boston Chapter of the Association of Certified Fraud Examiners, the Insurance Fraud Directors Conference, Boston Bar Association - Health Care Law Conference, and at various commercial healthcare and property and casualty insurance companies, continuing his commitment to bringing educational subject matter and sharing insights and best practices in combating insurance fraud.



Douglas D. McInnis, Esq., King, Tilden, McEttrick & Brink, PC (KTM)

Mr. McInnis is a Senior Attorney with King, Tilden, McEttrick & Brink, P.C. (“KTM”) He is a graduate of New York University where he received a Bachelor of Fine Arts. He later obtained his law degree from New England Law in Boston, MA. Before attending law school and beginning his legal career, Mr. McInnis was an accomplished actor. He appeared in various television shows including Law & Order, Sex & The City and Cosby. He is still a member of the Screen Actors Guild. Mr. McInnis vast legal experience includes a wide range of insurance-based disputes. Mr. McInnis’ current practice focuses on all types of insurance fraud matters and civil RICO. As part of KTM’s Complex Business Litigation Group, Mr. McInnis develops, and litigates insurance fraud and abuse actions all over the country.



Kevin Rawlins, Director of Customer Success, VERISK

Kevin Rawlins, Director of Customer Success. Kevin is the customer success leader for Verisk's Anti-Fraud team, responsible for listening to the fraud community and driving a user thinking into ClaimSearch's DNA. His team works closely with the claims community to understand their needs. Outside of work Kevin enjoys playing golf and spending time on the beach with his family. He was born and raised in Philadelphia, Pennsylvania and lives in West Chester, Pennsylvania.



John Sargent, Senior Vice President, Delta Group

Sargent joined the Delta Group in November 2020. Before joining the Delta Group, he spent 25 years at MetLife where he led the SIU program for the last 16 years. He began his professional career as a police officer in Massachusetts.

While with MetLife he served in several positions at the Coalition Against Insurance Fraud to include Treasurer and most recently the Co-Chair from which he stepped down in October of 2020; He was the Vice Chair of the Board of Governors for the Insurance Fraud Bureau of Massachusetts and the past Chairman of the New York Alliance Against Insurance Fraud, he was also an advisor to the CEO of the National Insurance Crime Bureau.

Sargent has spoken extensively on the topic of Insurance Fraud and the management of special investigation units throughout the United States, Australia, and Germany.



Glenda Ganem, Esq. McGovern & Ganem, PC

Glenda H. Ganem is a founding partner of McGovern & Ganem, P.C., in Boston, Massachusetts. The firm is actively involved in the handling of a broad spectrum of SIU cases including health care fraud, chiropractic and physical therapy fraud rings, staged burglaries, arson, fraudulent bodily injury claims, insurance agency and premium fraud, Federal RICO litigation, and medical fraud and abuse. Glenda has been a member of the Massachusetts bar since 1993 and is also a member of the bars of the U.S. District Court and the U.S. Court of Appeals for the First Circuit. Glenda is also a member of the New Hampshire and Michigan state and federal bars. Glenda graduated college from Brandeis University, *cum laude*, and received her law degree from the New England School of Law, Dean's List.

Glenda has litigated numerous cases in Massachusetts and New Hampshire state and federal trial courts involving issues of automobile and homeowner's insurance coverage, health care regulations, bad faith, fraud, premises liability, and negligence. Glenda has extensive civil litigation experience ranging from motor vehicle actions to complex federal Civil RICO actions. Glenda has also acted as lead counsel for the firm's clients in recovery actions which have been successfully litigated and/or negotiated to a favorable resolution. Glenda has dedicated her practice to the representation of insurance companies throughout her thirty-year career.

