

KEYNOTE:

Navigating The Shifting Landscape of Insurance Fraud Together

John Sargent on behalf of the Coalition Against Insurance Fraud

SUMMARY:

The realm of insurance fraud is undergoing a profound transformation. Technological advancements have revolutionized how insurance fraud is prevented, detected, and investigated, while at the same time created new avenues and opportunities for insurance fraud to be committed. Add into the mix a shift in consumer attitudes, the insurance industry is now facing challenges that demand collective attention and innovative solutions.

Learn more about the newest trends in the insurance fraud arena, the staggering financial impact insurance fraud is having on both carriers and consumers, and how the Coalition Against Insurance Fraud is steadfastly working to unite diverse organizations to combat this pervasive issue.

John Sargent, On Behalf of the Coalition Against Insurance Fraud

John Sargent is a Senior Vice President at the Delta Group.

Before joining the Delta Group, he spent 25 years at MetLife where he led the SIU program for 16 years. He began his professional career as a police officer in Massachusetts.

While with MetLife he served in several industry positions to include those at the Coalition Against Insurance Fraud - Treasurer from 2010 – 2015 and then Co-Chair from 2017 until he stepped down in October of 2020. He has also served as Vice Chair of the Board of Governors of the Insurance Fraud Bureau of Massachusetts; past Chairman of the New York Alliance Against Insurance Fraud; and as an advisor to the CEO of the National Insurance Crime Bureau.

John has spoken extensively on the topic of Insurance Fraud and the management of special investigation units throughout the United States, Australia, and Germany. He continues to work closely with the Coalition Against Insurance Fraud and is pleased to represent them at the New England IASIU conference.

