



**Kevin Gallagher**  
**Director – Field Operations – Northeast Region**  
**National Insurance Crime Bureau**

Mr. Gallagher is the Director of Operations for the Northeast Region where he is responsible for NICB investigative activities, staffing and programs in seven Northeast states.

Prior to being appointed to his current position in 2013, Mr. Gallagher served as a supervisory special agent and the lead agent in charge of the NICB's New York Major Medical Fraud Task Force, which is comprised of NICB special agents and insurance industry special investigators. He has supervised medical provider fraud investigations under the New York State no-fault statute, as well as investigations on staged and caused accident rings, auto theft and enhanced damage rings.

Before joining NICB in 2003, Mr. Gallagher served for 20 years with the New York City Police Department in various roles. Mr. Gallagher retired as a supervisor in the Organized Crime Control Bureau, Auto Crime Division, where he utilized his extensive experience in investigating organized criminal enterprises related to auto crime and insurance fraud.

Mr. Gallagher serves on several Boards including the New York State Division of Criminal Justice Services Motor Vehicle Theft & Insurance Fraud Prevention Board, New York Anti-Car Theft & Fraud Association and the New York Alliance Against Insurance Fraud. Mr. Gallagher has presented at and organized numerous insurance seminars and conferences.

Mr. Gallagher earned a Bachelor of Science Degree in Criminal Justice from the State University of New York and a Master's Degree in Criminal Justice and Fraud Management from Colorado State University, Global Campus.

## **Presentation Summary:**

### Collaboration: Intelligence Sharing and Working Together

Effective SIU investigations rely on breaking down silos and closing intelligence gaps so that information can move freely between teams and partners. By collecting intelligence from multiple sources, investigators gain a clearer understanding of the scale and nature of fraud occurring within their area of responsibility. When all parties involved in combating insurance fraud combine their strengths and work collaboratively, investigations become more targeted, efficient, and successful. At the foundation of this process are high-quality SIU questionable claim submissions, which provide the meaningful data NICB depends on to produce accurate fraud analytics and identify emerging trends.